

Technical Assistance for Health Centers

The Tennessee Primary Care Association offers a wide range of technical assistance and consulting services to Community Health Centers. Services may be provided to any health center staff member. Examples of assistance include: consultation; individualized problem solving; technical support; etc.

Clinical Data Analytics

- Support (remote and on-site) in the use of population health management software (i2i Tracks and Pop IQ), including data stewardship and analytics
- Provide guidance on UDS reporting and clinical outcome measures
- Development of CQCH quarterly clinical quality reporting

Contact: Ashley Pasquariello,
ashley.pasquariello@tnpca.org
615-425-5846

Compliance

- Support health centers in preparing for HRSA site visits
- Assistance in implementing CHC program requirements
- Assistance with understanding federal and state regulations that impact operational compliance

Contact: Cassandra McNulty,
cassandra.mculty@tnpca.org
615-425-5862

Governance

- Board training referrals
- Strategic planning consultant referrals

Contact: Terri Sabella,
terri.sabella@tnpca.org
615-425-5841

Health Policy

- Provide guidance on Medicaid reimbursement and Tennessee's implementation of the Prospective Payment System (PPS)
- Assistance with understanding the FQHC and Look-Alike application process
- Provide information on legislation and policies relative to health care and health centers

Contact: Libby Thurman,
libby.thurman@tnpca.org
615-425-5848

Oral Health

- Orientation for new dental directors and/or dental clinics
- Provide information on oral health sustainability, best practices, effective leadership and management, and policy

Contact: Mckenzie Houston,
mckenzie.houston@tnpca.org
615-425-5863

Outreach and Enrollment

- Share information related to the Health Insurance Marketplace and TennCare for Certified Application Counselors and other enrollment assisters

Contact: Elizabeth Brown,
elizabeth.brown@tnpca.org
615-425-5852

Primary Care Practice Coaching

- Coaching toward achieving/sustaining PCMH recognition
- Resources for practice transformation and integrated care
- Guidance on Quality Improvement initiative planning and strategies
- Consultation and resources for care coordination/care management role development
- FTCA application assistance
- Workflow review and planning

Contact: Lisa Juran,
lisa.juran@tnpca.org
615-425-5845

HIT and Telehealth

- Consultation, training, and technical support on the use of telehealth systems and equipment
- Support of EHR optimization in conjunction with Health Initiatives Consulting (HIC) contract
- Guidance and support on Meaningful Use requirements and measures
- Assessment and support of Health Information Exchange
- Guidance on HIPAA and technical regulatory requirements

Contact: Joshua Scales,
joshua.scales@tnpca.org
615-425-5864

Collaborative Learning Opportunities

TPCA offers several opportunities, including workgroups, users groups, meetings, and trainings, for members to learn and share best practices, as well as improvement resources and strategies. TPCA also contracts with subject experts to focus on issues confronting health centers.

We currently offer the following peer-to-peer learning opportunities:

- i2i Users Group*
- NextGen Users Group*
- eClinicalWorks Users Group*
- Oral Health Workgroup
- QI Clinical Measures: Colorectal Cancer Screening Workgroup
- QI Clinical Measures: Diabetes Workgroup
- Job function group meetings (CEO, CFO, etc.)
- Annual Leadership Conference

For information on participating in a users group or workgroup, contact Devin Rush at devin.rush@tnpca.org or 615-425-5855.

** Open only to CQCH participants*

