

TPCA 2020 VIRTUAL CONFERENCE

AGENDA BY PRIORITY AREAS

Painting the Picture (General Sessions)

1. FQHC Legacy & Future
2. Using a Health Equity Lens
3. Team-Based Care-a Critical element in Innovative Care (VBC)
4. Patient Engagement: The Starting Point for Strengthening & Improving Care

Multi-Disciplinary Teams for Innovative Care

1. Healthcare Technology & Provider Morale
2. Building Your Dream Team
3. Improving Patient Experience: Providing Good Customer Services
4. Building Trust, Teamwork & Engagement
5. Technology & Data: Supporting the Work of the Team
6. Role of Finance & Operations: Implementing, Monitoring, & Evaluating Effective Teams

Emergency Preparedness & Response

1. Emergency Planning 101
2. Facilitated COVID-19 Debrief
3. Overview of CMS/HRSA Requirements

Patient Engagement

1. Customer Services & Patient Experience
2. Technology & Data for Patient Engagement
3. Role of Finance & Operations: Implementing & Evaluating the Effectiveness of Patient engagement

Networking Sessions

1. Leadership Networking
2. Finance Networking
3. Medical Leadership Networking
4. IT Networking
5. Clinical Staff Networking
6. QI Networking
7. Provider Networking