

Tennessee Primary Care Association 2020 Virtual Conference
STRENGTHENING PATIENT CARE THROUGH INNOVATION
September 30-October 2, 2020

All times are Central Standard Time

WEDNESDAY, SEPTEMBER 30

9:00-10:30 AM	FQHC Legacy & Future Angela R. Powell, MPH, CPH Director, Office of Southern Health Services, Bureau of Primary Health Care
10:45-11:30 AM	Healthcare Technology & Provider Morale LaRica Brady, MSN, APRN, FNP-BC Clinical Informaticist, Tennessee Primary Care Association Ashley Pasquariello, CQCH Program Manager and Data Analyst, Tennessee Primary Care Association
12:45-2:00 PM	Using a Health Equity Lens (45 minutes) Angela Marshall, MD, FACP
	Health Equity Panel (30 minutes) Angela Marshall, MD, FACP & TN FQHC Leaders
2:15-3:30 PM	Emergency Planning 101 Mariel Fonteyn, Preparedness Specialist, Americares Kayvia Pemberton, Preparedness Specialist, Americares

THURSDAY, OCTOBER 1

9:00 - 10:15 AM	Facilitated COVID Debrief Mariel Fonteyn & Kayvia Pemberton, Americares		
10:30 - 11:45 AM	Team-Based Care: A Critical Element in Innovative Care (VBC) Karen Hill, PhD, ANP-C, MSN, RN, Senior Consultant, Health Management Associates Deb Peartree, Senior Consultant, Health Management Associates		
12:45 - 2:00 PM	Building Your Dream Team Jen Miley, Studer Group	Customer Service & Patient Experience <i>Speaker to be announced soon!</i>	
12:45 - 2:00 PM	Role of Finance and Operations: Implementing, Monitoring, & Evaluating Effective Teams Jennifer Genua-McDaniel CEO, Genua Consulting, LLC	Technology and Data: Supporting the Work of the Team Jennifer Calohan, RN, TQMP, PCMH-CCE CURIS Consulting	Building Trust, Teamwork and Engagement Dan Smith, M.D., FACEP Studer Group

FRIDAY, OCTOBER 2

9:00 - 10:15 AM	Overview of CMS/HRSA Requirements: Emergency Preparedness & Response Mariel Fonteyn, Preparedness Specialist, Americares Kayvia Pemberton, Preparedness Specialist, Americares		
10:30 - 11:45 AM	Patient Engagement: The Starting Point for Strengthening and Improving Care Brittany LaBarreare, MBA, RN, Senior Consultant, Health Management Associates Nancy Jaekels Kamp, Principal, Health Management Associates		
12:45 - 2:00 PM	Improving Patient Experience: Providing Good Customer Services Jen Miley, Studer Group	Role of Finance & Operations: Implementing & Evaluating the Effectiveness of Patient Engagement <i>Speaker to be announced soon!</i>	Technology and Data for Patient Engagement <i>Speaker to be announced soon!</i>

Schedule valid as of August 6, 2020.

As TPCA continues to work on securing session details, this schedule is subject to change.

Coming soon! News on Vendor Fairs, the Awards of Excellence Ceremony, and Peer-Group Networking Sessions.